



## Release Highlights 2.1

Rapattoni Magic-Cloud AMS 2.1 is here! This exciting new version gives your association access to the enhancements listed below as well a number of maintenance updates.

The following enhancements have been implemented in version 2.1:

- New Payment Workflow with IMS Integration
- Redesigned Accounts/Receivable Form
- Member Dues History Form by Code Now Available
- Advanced Range Enhancements
- “Attended” Criteria Added to Class Registration Form
- Office County Fields Now Available for Member Queries, Office Information, and Exports
- New “Amount” Columns
- Credit Card Expiration Form Updates
- Searchable Inventory Description on Inventory Information Form
- Class History Form Redesigned
- AMS Default Values for Preferred Mail, Media, and Publication
- New “MLS Email” Field Now Available
- New Prompt Allows Quick Access to Sales Invoice Form
- Batch Password Field
- Navigation Menu and Ribbon Bar Improvements
- “Manage Credit Card Information” Link Now Available for IMS Setup
- Additional IMS Enhancements
- New Rapattoni Magic API

## New Payment Workflow with IMS Integration

[Click here](#) to view a short video tutorial highlighting the new payment workflow!

Credit cards that association members store on Internet Member Services (IMS) may now be used for recurring payments and other charges in Cloud AMS. Authorized staff can also view, modify, or enter credit card info within Cloud AMS using the new Member Credit Card Info form.

### Member Credit Card Info

**Member**  
22054 Carol Barker

**Payment Info**  
Status:  Active  Pending  Inactive  
Card Type: V Visa  
Credit Card Number: 4111111111111111  
Expires: 01/21  
CID:

**Credit Card Billing Address**  
Name on Card: Carol Barker  
Address: 457 Sunningdale Drive  
City, State, Zip: Rancho Mirage CA 92270

**Billing**  
Invoice Type:   
Sort Sequence:

**Member's IMS Selections**  
 Default Card  
 Allow Auto Billing

Save Delete Cancel

In addition, the Member Query Form and Member Information Form have been updated with a new “Credit Cards” tab allowing quick access to payment information.

#	Card Type	Credit Card #	CID	Expires	Sort Seq.	Invoice Type	Status	Entered By
1	V Visa	*****1111		09/21	A	D Membership Dues	A	KKoegle 10/06/17

The Member Information Form has also been updated to display the selected member’s Balance Due under the “Billing” section, allowing staff to view this information without opening the Accounts Receivable Form.

**Billing**

Cycle  Preferred Method

Balance Due  15 Unpaid Invoice(s)

The updated Cash Receipts Posting Form allows staff to enter the Amount Received and then select one or more invoices to apply payments.

**Cash Receipts Posting Form**

Batch Info  
 Batch ID: DCVERT  
 Billing Group: MCAR  
 Receipt Date: 11/08/17

Display Invoices by:  Member  Office  Billing Office  
 Member #: 22054 Carol Barker  
 Office #: 12553 Advanced Realty Specialists

Amount Received: 405.00  
 Total Applied: 405.00  
 Left to Apply: 0.00  
 Balance: 4,261.00

View All Invoices  Unpaid Only  Pay All  Reset All

Invoice #	Date	Group	Member #	Status	Invoice Type	Amount	Amount Due	Apply	Applied	Balance
1065532	01/01/14	MCAR	22054		Magical Access	45.00	45.00	<input type="checkbox"/>	0.00	45.00
1066701	06/04/14	MCAR	22054		Magical Access	45.00	45.00	<input type="checkbox"/>	0.00	45.00
1073615	10/01/14	MCAR	22054		Payment Plan	1,287.00	1,284.00	<input type="checkbox"/>	0.00	1,284.00
1083490	03/07/16	MCAR	22054		Membership Dues	259.00	259.00	<input type="checkbox"/>	0.00	259.00
1084696	03/07/16	MCAR	22054		Membership Dues	259.00	258.00	<input type="checkbox"/>	0.00	258.00
1085902	03/07/16	MCAR	22054		Membership Dues	25.00	25.00	<input type="checkbox"/>	0.00	25.00
1093605	01/09/17	MCAR	22054		Non Member Dues	1,100.00	1,100.00	<input type="checkbox"/>	0.00	1,100.00
1093714	01/24/17	MCAR	22054		Membership Dues	405.00	405.00	<input type="checkbox"/>	0.00	405.00
1094958	01/25/17	MCAR	22054		Membership Dues	405.00	405.00	<input type="checkbox"/>	0.00	405.00
1096202	01/26/17	MCAR	22054		Membership Dues	405.00	405.00	<input type="checkbox"/>	0.00	405.00
1097446	01/27/17	MCAR	22054		Membership Dues	405.00	405.00	<input checked="" type="checkbox"/>	405.00	0.00
5070993	08/28/17	MCAR	22054		Membership Dues	30.00	30.00	<input type="checkbox"/>	0.00	30.00

Incurring Member: 22054 Carol Barker Status: A Office: 12553 Advanced Realty Specialists Status: A

Invoice Detail

Clicking the “Pay” button opens the new Post Payment Form, where staff can select a stored credit card or enter new credit card info for the payment. Note that the form only includes active (i.e., non-expired) cards.

**Member**  
22054 Carol Barker

**Payment**  
Stored Credit Cards: Visa\*1111 exp.01/21 [Manage]  
Payment Type: V Visa  
Credit Card #: \*\*\*\*\*1111  
Expires: 01/21  
CID:   
Reference #:   
**Credit Card Billing Address**  
Name on Card: Carol Barker  
Address: 457 Sunningdale Drive  
City, State, ZIP: Rancho Mirage CA 92270

**Cash Receipts Information**  
Batch ID: DCVERT  
Amount Received: 405.00

POST Cancel

This new form is centralized across all programs in Cloud AMS as well as IMS, including the Sales Invoice Form, Class Registration Form, and Event Registration Form, providing a consistent user experience for processing credit card transactions.

For customers who use CCIM to process credit card transactions, credit card information will be stored on the National Association of REALTORS® E-commerce Network using this standard interface rather than the separate NAR interface. Note that NAR does not allow stored credit cards to be modified so cards stored via CCIM will instead need to be deleted and re-created when changes are required.

To support automated billings, the IMS Preferences Setup Form has been updated with a new “Allow Auto Billing” option under the “Payment Preferences” section. When checked, staff may set the Invoice Type and Sort Sequence associated with credit cards which have auto billing enabled.

**Payment Preferences**

Allow credit card on file  Allow TeleCheck on file  
 Allow Auto Billing  Allow Auto Billing  
Invoice Type: D Membership Dues Sort Sequence: A

When this feature is enabled, the Credit Card Information form in IMS will include an “Allow Auto Billing” option that members can use to authorize credit cards for automated dues payments.

Note that the new “Allow Auto Billing” option will be unchecked by default when the feature is initially deployed. In order to enable this new feature within IMS, your association staff will need to check the “Allow Auto Billing” option and select corresponding values for Invoice Type and Sort Sequence on the IMS Preferences Setup Form.

As part of this update, Cloud AMS now leverages a consolidated Credit Card Log showing transactions from both AMS and IMS. A unique “Payment Ref.” field stores the approval code for all merchants, including the National Association of REALTORS®. The consolidated Credit Card Log also includes an “Approved” column which can be ranged on, and the Range feature has been optimized to return faster results for all columns.

Credit Card Log												
Search Members		(4,134)		Search Offices		(1,209)		Search Menu				
Source	Date	Time	Member #	Type	Card Number	Expires	Receipt #	Amount	Used ID	Transaction #	Approved	Payment Ref.
AMS	11/08/17	3:53:19pm	24217	M	*****4444	09/21	56794	33.00		85900031112		18333351
AMS	11/08/17	3:15:29pm	24217	V	*****1111	09/20	56793	150.00	KKoegle	85900031111	Y	18333350
AMS	11/08/17	3:10:56pm	24217	V	*****1111	09/20	56792	170.00		85900031110		18333349
AMS	11/08/17	2:30:31pm	24217	V	*****1111	09/20	56791	180.00		85900031109		18333348
AMS	11/08/17	2:10:39pm	24216	M	*****4444	09/18	56790	150.00		85900031108		18333347
AMS	11/08/17	2:08:55pm	24216	V	*****1111	09/19	56789	180.00		85900031107		18333346
AMS	11/08/17	12:21:46pm	24200	V	*****1111	09/23	56788	-23.00		85900031106		0
AMS	11/08/17	11:59:25am	24200	V	*****1111	09/23	56786	33.00		85900031104		18333345
AMS	11/08/17	11:53:25am	24218	V	*****1111	09/27	56785	505.00	KKoegle	85900031103	Y	18333344
AMS	11/08/17	11:03:24am	2590	V	*****1111	07/23	56784	20.00	Julie	85900031102	Y	18333343
AMS	11/08/17	10:51:22am	24175	V	*****1111	03/23	56782	-25.00	KKoegle	85900031101	Y	18333340
AMS	11/08/17	10:48:52am	24175	V	*****1111	03/23	56781	25.00	KKoegle	85900031100	Y	18333339
AMS	11/08/17	10:16:18am	22183	M	*****5100	01/19	56780	33.00		85900031099		18333338
AMS	11/08/17	7:45:47am	22003	A	*****0005	12/19	56779	77.89	rapstaff	85900031098	Y	18333337
AMS	11/07/17	4:22:39pm	24111	V	*****1111	02/20	56778	155.00	tmarshal	85900031097	Y	18333336
AMS	11/07/17	11:13:17am	24175	D	*****9424	09/24	0	60.00	KKoegle	31096	N	
AMS	11/07/17	11:12:54am	24175	D	*****9424	09/24	56771	-60.00	KKoegle	85900031095	Y	18333331
AMS	11/07/17	11:10:51am	24175	D	*****9424	09/24	56770	120.00	KKoegle	85900031094	Y	18333330
AMS	11/07/17	11:08:40am	24175	D	*****1117	09/23	0	130.00	KKoegle	31093	N	A120A7CD3CCF

**NRDS Request**

Member:  Transaction Type:  Merchant #:  Merchant Type:

**Response**

Result Message:

Authorization Result Code:  Settlement Result Code:  Settlement Response Date:

To work with the consolidated credit card logs, the Credit Card Transaction Report now includes an “AMS or IMS” drop-down that allows you to query either or both systems when running the report.

**Credit Card Transaction Report**

**Selection Criteria**

AMS or IMS:

Batch ID:

Dates: From  Time   
 Thru  Time

Print Incomplete Transactions Only

## Redesigned Accounts/Receivable Form

Cloud AMS's Accounts Receivable feature has been reorganized and redesigned to provide a more efficient workflow.

**Accounts Receivable Form**

Billed To  
 Member: 22054 Barker, Carol Status: A  
 Office: 12453 Adorjan I. De Galffy, Broker Status: A  
 Incur. Member: 22054 Barker, Carol Status: A

Balance Due: 5,026.00 12 Unpaid Invoice(s)

Billing Group Totals: A/R Activity Report  
 Incurring Member Invoices: Cash Receipts

Outstanding and Paid Invoices  Archived Invoices

Invoice #	Date	Member	Office	Billing Group	Inv. Type	Total	Applied	Due	Status	Reference	GL Control	History	Dues Split
1098743	11/10/17	22054	12453	MCAR	D	405.00	0.00	405.00					
5070993	08/28/17	22054	12453	MCAR	D	30.00	0.00	30.00					
1097446	01/27/17	22054	12453	MCAR	D	405.00	0.00	405.00					
1096202	01/26/17	22054	12453	MCAR	D	405.00	0.00	405.00					
1094958	01/25/17	22054	12453	MCAR	D	405.00	0.00	405.00					
1093714	01/24/17	22054	12453	MCAR	D	405.00	0.00	405.00					
1093605	01/09/17	22054	12453	MCAR	N	1,100.00	0.00	1,100.00					
1085902	03/07/16	22054	12453	MCAR	D	25.00	0.00	25.00					
1084696	03/07/16	22054	12453	MCAR	D	259.00	1.00	258.00					
1083490	03/07/16	22054	12453	MCAR	D	259.00	0.00	259.00					
1073615	10/01/14	22054	12453	MCAR	PP	1,287.00	3.00	1,284.00			4000		
1066701	06/04/14	22054	12453	MCAR	MA	45.00	0.00	45.00					
5071424	11/09/17	22054	12453	MCAR	D	130.00	130.00						
5071212	10/18/17	22054	12453	MCAR	D	0.00	0.00						
5039937	02/23/16	22054	12453	MCAR	D	78.61	0.00	78.61					
5036716	03/17/14	22054	12453	MCAR	E	-40.00	-40.00			Reg # 012014004	3999	Y	
5036656	01/31/14	22054	12453	MCAR	E	40.00	40.00			Reg # 012014004	3999	Y	
1065532	01/01/14	22054	12453	MCAR	MA	45.00	45.00						
1057709	05/22/12	22054	12453	MCAR	D	30.00	30.00				3999	Y	

Buttons: Invoice Detail, Additional Info, Receipts, Print Invoice, Write Off, Transfer Invoice, Receipt History

The "Show Archived" button has been replaced with radio buttons for toggling the display of archived records. The "Additional Info" button has also been relocated to the bottom of the form and is only enabled for use if staff manually changed the invoice's Billing Address or Shipping Address information.

## Member Dues History Form by Code Now Available

This new form allows you to view Member Dues History per Charge Code, enabling you to easily export the Member History for all members tied to a specific Charge Code.

**Dues History Form by Code**

Search Members: (4,134) Search Offices: (1,209) Search Menu

Charge Code	Description	Set #	Category	Description	Billing Year	Count	Total Amount
LOC15	Local Dues	1	10	Annual Membership Dues	2015	5	1,200.00
MASS	Write Off Unpaid Invoices	1	10	Annual Membership Dues	2009	1	500.00
MDLF	Dues Late Fee	1	10	Annual Membership Dues	2011	1,747	43,400.00
MDRF	MCAR Dues Reinstatement Fee	1	10	Annual Membership Dues	2006	232	27,625.00
MISCD	Misc Notes/dues inv	9	10	Annual Membership Dues	0000	4	0.00
NAR15	NAR 2015 Dues	1	10	Annual Membership Dues	2015	0	0.00
NAT15	National Dues 2015	1	10	Annual Membership Dues	2015	6	800.00

Member #	Name	NRDS ID	Billing Group	Status	Invoice #	Receipt #	Receipt Date	Batch ID	Amount	Payment Type	Card/Check #
22003	Nicole Y. Harris, GRI	180018780	MCAR	A	1079614	34827	02/25/15	ARR223	0.00	I	
22032	Diane Clem, GRI	180018807	MCAR	P	1079180	34879	03/05/15	A00002	300.00	I	
22058	Yadira Magana	180018834	MCAR	A	1079349	35191	06/01/15	JUN15	300.00	C	
22204	chris johnston	180099277	MCAR	S	1078363	34874	03/05/15	VDTEST	300.00	V	
22205	deanna clark	176890651	MCAR	S	1078349	34873	03/05/15	VDTEST	300.00	V	

The Member Dues History Form by Code is accessible from a new "Dues History" submenu under Accounting.

## Advanced Range Enhancements

The Member Query Form has been updated with new Advanced Range functionality for querying Association criteria. Clicking the “Advanced” radio button opens the Association Advanced Selection pop-up with fields for entering two sets of Association criteria. This user-friendly multi-selection interface simplifies the process of running complex Association queries based on multiple criteria values.

This type of query was previously only available from the Member Association Comparison Report. For example, the new feature allows staff to easily query members who are Active in their main association while being Inactive in the MLS association, or Active in the MLS while also being Active in their main association.

## “Attended” Criteria Added to Class Registration Form

The Class Registration Form has been updated to include an “Attended” column with Y/N options which may be used for filtering and exporting registration results.

Registration ID	Last Name	First Name	MI	Member #	Tickets	Attended	Grade	Status	Waiting Priority #	Amount	Postmark Date	Web
JAN17001	Koegle	Kathleen	M	22206	1	Y	P	R		33.00		N

## Office County Fields Now Available for Member Queries, Office Information, and Exports

Office County is now displayed on the Member Query Form, under the Office Address tab. The field can be ranged on and can also be included in member exports.

Office Address		Home Address	
350 James Way Ste 130			
Pismo Beach		CA	93449
County	Simi Valley		Copy Address
Phone	805-773-7777	0	
Fax	805-773-2684		
NRDS ID			
MLS ID	KEWI.01		

County is also now available on the Office Information Form under Street Address and Mailing Address.

In addition, the Office Street County and Office Mail County fields are now available for exports within the following additional features:

- Committees Form
- Phones Query Form – Member
- Internet Query Form – Member
- Event Registration Query Form
- Class Registration Query Form
- Contributions Form/Charge Code
- Member List Form by List
- Non-Recurring: Item/Member
- Member Association Maintenance
- Recurring Charges: Item/Member
- Member Master Change Log
- Receipt Query Form
- Credit Card Log

## New “Amount” Columns

New “Amount” and “Total Amount” columns have been added to the header table on various forms, showing the total amount corresponding with the selected record. This new column is available on the following forms:

- Class Registration Form
- Event Registration Form
- Contribution History Form
- Dues History Form

Event Registration Form							
Search Members		(4,134)		Search Offices		(1,208)	
Search Menu							
Event ID	Event Name	Date	Max	Reg	Wait	Total Amount	
MCRU1216	Why Twitter? FREE	12/13/17	999	23	0	195.00	
SPON	Sponsorship Free Event	11/15/17	9999	3	0	80.00	
DISNEY	Day at Disneyland	11/07/17	59	13	0	1,071.00	
PCIEVNT	PCI Event	10/01/17	9999	5	0	96.59	
NEW	NEW Houses Free event	06/15/17	9999	10	0	500.00	
GT15	GOLF Tournament	11/25/16	500	15	0	2,035.73	
CSNO0523	Casino Night Fundraiser	11/23/16	9999	1	0	150.00	
CCTEST	Credit Card Test Event	11/01/16	100	7	0	350.00	

## Credit Card Expiration Form Updates

The Credit Card Expiration Form has been updated to make member information part of the scrollable workspace rather than opening as a pop-up. In addition, expired credit cards now display in red.

Credit Card Expiration Form									
Search Members		Search Offices		Search Menu					
x (4,134)		x (1,208)		x					
Last Name	First Name	Member #	Payment Type		Card/Account #	Exp Date	Sort Sequence	Invoice Type	
Mathes	Ryan	24183	V	Visa	*****111	04/22			
Zzdefault	Member	0	V	Visa	*****111	09/22	A	D	
Adame	Jose	12180	V	Visa	*****111	09/22	A	D	
Raber	Joanne	24091	V	Visa	*****111	09/22	A	D	
Magana	Yadira	22058	M	Master Card	*****444	12/22			
Koegle	Brian	24175	V	Visa	*****111	03/23	A	D	
Magana	Yady	22103	V	Visa	*****111	03/23			
Cryder	Charlie	2590	V	Visa	*****111	07/23			
Acoba	Maybelline	11688	V	Visa	*****111	09/23	A	D	
Koegle	Michelle	22117	V	Visa	*****111	09/23	A	D	
Koegle	Kathleen	22206	M	Master Card	*****444	09/23	A	D	
Koegle	Kathleen	22206	V	Visa	*****111	09/23	A	D	
Marshall	Tyler	24111	V	Visa	*****111	09/23	A	D	
Koegle	Courtney	24177	V	Visa	*****111	09/23	A	D	
Andrews	Belle	24191	V	Visa	*****111	09/23	A	D	
Evans	Janelle	24197	V	Visa	*****111	09/23	A	D	
Rodriguez	David	24200	V	Visa	*****111	09/23			
ON	CCIM	24181	V	Visa	*****111	03/24	A	D	
Anderson	Annabelle	22137	M	Master Card	*****444	05/24	A	D	
Koegle	Mike	24176	M	Master Card	*****444	07/24	A	D	
Koegle	Brian	24175	D	Discover	*****944	09/24	A	D	
Ryan	Mathes	24184	V	Visa	*****111	05/27			
Evans	Janelle	24197	M	Master Card	*****444	07/27	B	M	
Brown	Mary	24218	V	Visa	*****111	09/27	A	D	

## Searchable Inventory Description on Inventory Information Form

The Inventory Information Form has been updated with a searchable Description field. In addition, a field for Category has been added to the form.

Inventory Information Form				
Search Members		Search Offices		Search Menu
x (4,134)		x (1,209)		x
Charge Code	Description			Category
PENC	Pens and pencils	6	Arrow Signs	
PKTFS	Pocket Fisherman	99	Attitude Adjusters	
PPMAK	Popell Pasta Maker	99	Attitude Adjusters	
PTBR	Proud To be A Realtor	5	Signs - Misc	
RBLW	Realtor Black Leather Watch	BA	Babies for Sale	
READ	Success as a real Estate Agent	4	Books	
RELE	Real Estate License Exam	4	Books	
ROTIS	Rotisserie and BBQ Oven	99	Attitude Adjusters	
RPCC	Realtor Proof Calculator	BA	Babies for Sale	
SGN01	Yellow For Sale Sign	6	Arrow Signs	
SGN10	Sign 10	6	Arrow Signs	
SGN11	Sign 11	6	Arrow Signs	
SGN2	Sold Sign	5	Signs - Misc	
SGN3	Sign - SPA	5	Signs - Misc	
SGN4	Sign Open house	7	Open House Signs	
SGN5	Sign open house rect	7	Open House Signs	
SGN6	Open house Sign	7	Open House Signs	
SGN7	Sign 7	5	Signs - Misc	
SGN8	Sign 8	5	Signs - Misc	
SGN9	Sign 9	5	Signs - Misc	
STJO	ST. Joseph Home Seller Statue	BA	Babies for Sale	
TSH1	Tshirt designs	12	TShirts	
TSH2	Tshirt assorted 2	12	TShirts	
TSH3	Tshirt assorted 3	12	TShirts	
TSH4	Tshirt assorted 4	12	TShirts	
TSH5	Tshirt assorted 5	12	TShirts	
WINE	Whine with Your Wine Tax Party	1	test	

Inventory info

## Class History Form Redesigned

The Class History Form which is accessed from the Member Information Form has been redesigned to include the following new columns:

- Registration ID
- Start Time
- End Time
- Billed
- Balance Due

Class ID	Course ID	Registration ID	Type	Credits	Class Name	Date	Start Time	End Time	Attended	Grade	Status	Billed	Balance Due
0115CLAS	SRES	1705DC006	ACC	3.00	Specializing Real Estate	11/23/17	5:00pm	7:00pm	Y	P	R	0.00	0.00

In addition, the form's buttons have been moved to the bottom of the interface, with new "Course Info" and "Registration" buttons added to allow quick access to the corresponding features.

## AMS Default Values for Preferred Mail, Media, and Publication

Default values for Preferred Mail, Preferred Media, and Preferred Publication can now be set on the Defaults & IMS Form Profile interface. Make sure the "Defaults" radio button is selected, choose "AMS1 AMS Defaults" under the "Code" drop-down, and click the "Go" button to open the Browse - Defaults form showing the new options. Note that the Status for Field Code must be set to Active for the selected options.

Field Code	Status	Default Value	Allowed Values
Address Roster	Inact	N	Y,N
Junk EMail	Inact	Y	Y,N
Junk Fax	Inact	Y	Y,N
Junk Mail	Inact	Y	Y,N
Phone Roster	Inact	Y	Y,N
Pref Billing	Activ	E	E,M
Pref Fax	Inact	O	O,P
Pref Mail	O	H,O	
Pref Media	Activ	E	E,F,M
Pref Publication	Activ	F	O,H,M,F
Stop Mail	Inact	N	Y,N

Notes: Home or Office

## New “MLS Email” Field Now Available

A new “MLS email” field is now available to track MLS email addresses for members separately from their personal email addresses. The new field can be modified on the Member Information form, it displays on the Member Email Query and Profile Report, and it is available for all member exports.

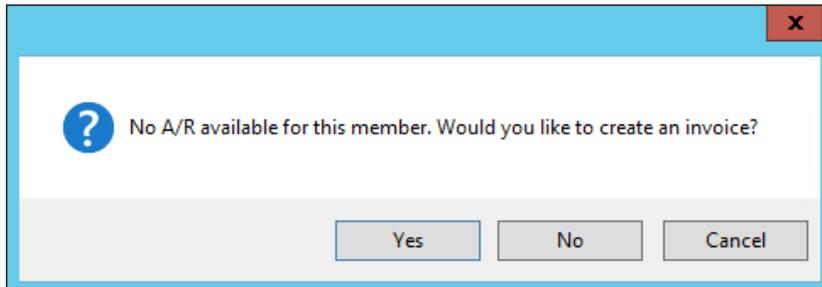
Internet		
Association email	<input type="text" value="cbarker@advancerealty.com"/>	
Billing email	<input type="text"/>	
NAR email	<input type="text" value="cbarker@advancerealty.com"/>	
MLS email	<input type="text" value="cbarker@rapattoni.com"/>	
Web Address	<input type="text"/>	

The new “MLS email” field can also be added to IMS so that members can update its value. Please contact Rapattoni Support for assistance if you would like to add this field to IMS.

Note that this initial release covers adding “MLS email” to the Member Profile and making it available for manual exports. Support for adding the field to programs that transmit data directly to the MLS will be added in a future release.

## New Prompt Allows Quick Access to Sales Invoice Form

For member records which have no invoices available, clicking the “A/R” button now generates a prompt allowing staff to open the Sales Invoice Form.

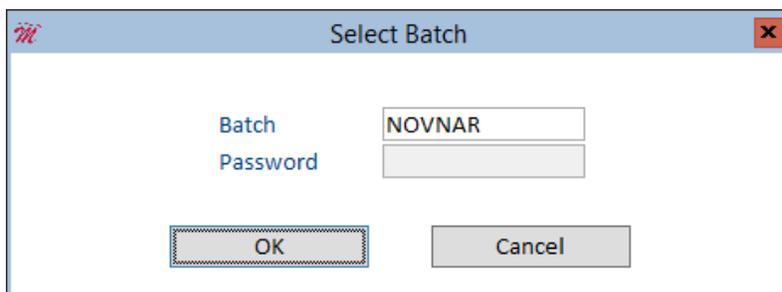


No A/R available for this member. Would you like to create an invoice?

Yes No Cancel

## Batch Password Field

When selecting a batch for the Class Registration, Event Registration, Convention Registration, or Post Payment forms, the “Password” field is automatically low-lighted and disabled if no Password is required, and the cursor will park on the “OK” button so you can press Enter to proceed without using the mouse to click the button. Alternatively, the cursor will park on the “Password” field if a Password is required.



Select Batch

Batch

Password

OK Cancel

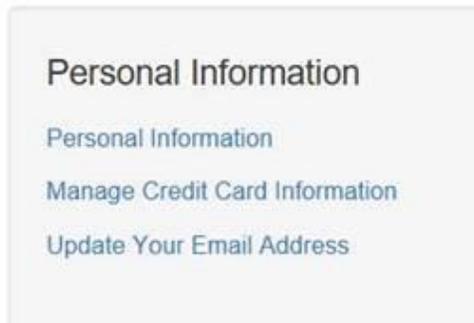
## Navigation Menu and Ribbon Bar Improvements

The Cloud AMS navigation menu and ribbon bar have been updated with:

- Miscellaneous functionality enhancements
- New hover text for navigation icons
- Usability improvements and bug fixes

## “Manage Credit Card Information” Link Now Available for IMS Setup

A “Manage Credit Card Information” link is now available to be added to the IMS menu, allowing members to access their credit card information directly within IMS.



Note that the new “Manage Credit Card Information” link will not be added to the IMS menu by default when the feature is initially deployed. In order to enable this new feature within IMS, your association staff will need to access the IMS Setup Form in Cloud AMS, select the IMS association, and click the “Services” button to open the Internet Member Services Form. On this form, staff can add a new service with Service Code set to “CCI” (Credit Card Information), Description set to “Manage Credit Card Information” text, Type set to “Internal” and Status set to “A” (Active). Menu Group and Sort can both be set as desired by your association.

Service Code	Description	Display Name	Type	Status	Menu Group	Sort	
CCI	Credit Card Information	Manage Credit Card Information	Internal	A	210 Personal Information	2	^

## Additional IMS Enhancements

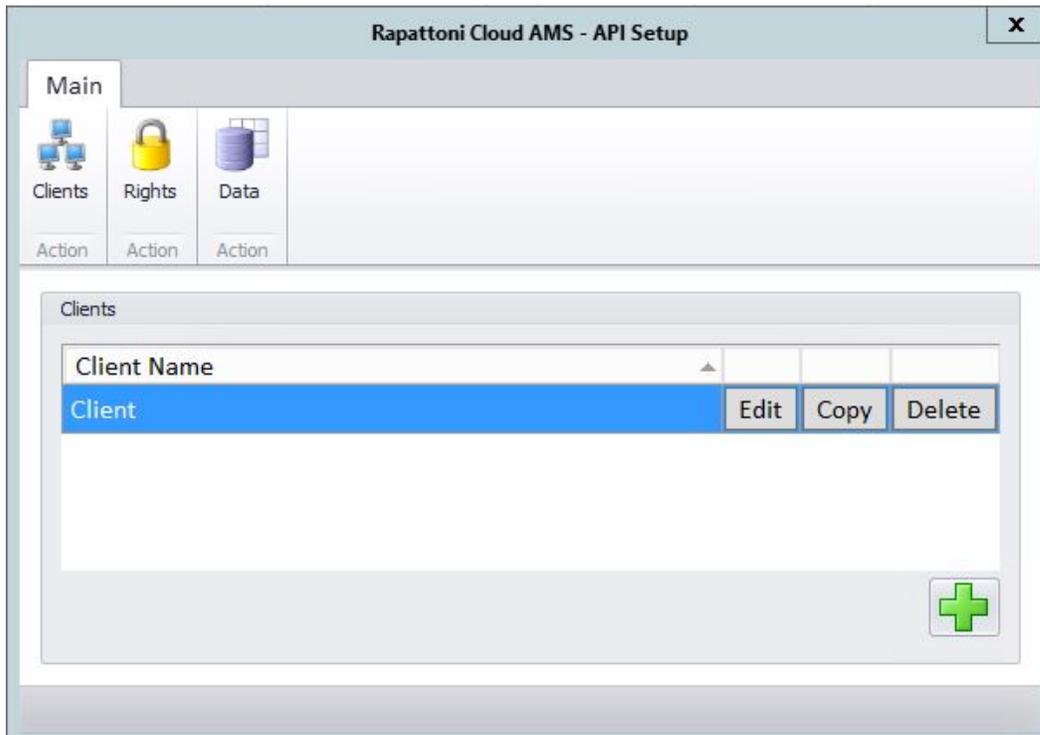
The IMS Preferences Setup Form has been updated with a new “Enable Carousel” check box that may be used to enable or disable the IMS site’s scrolling carousel marquee.



In addition, the IMS site’s Member Search now includes a “realtor.com” link to open the member’s profile.

## New Rapattoni *Magic* API

A new Rapattoni *Magic* API (Application Programming Interface) is now available, allowing your association to provide third parties with access to live membership data via API while controlling which fields and data are accessible.



The API can be set up using a new "API Configuration" menu option which is available under the "Rapattoni Magic API" heading in the Communication module.

Additional information on accessing and querying the new Rapattoni *Magic* API is available at <http://www.rapattoni.com/dev> under the "Membership API" heading. You may also contact Rapattoni Support for assistance setting up the API.

# Rapattoni *Magic-Cloud* AMS Maintenance Report

## 2.1

This report is designed to inform Cloud AMS key contacts of software maintenance items. Please note that this report may not be a complete list and that items affecting only one Cloud AMS customer may not be included in this report.

**The following items have been implemented in version 2.1.**

### Membership

When “IMS Login ID / Email Option” is set to “Email Only” for Member Defaults on the Office/Member Edit Control, the Member Information Form will now prevent staff from modifying the pre-populated IMS Login field. The form will display low-lighted “Association email” text to indicate the source of the user’s IMS Login. (RNI 170911-000148)

The Member/Office Quick Search now displays records with alerts in red text. An asterisk displays next to the Member # or Office #, with hover text showing the alert text. In addition, records with alerts on the Member Query Form and Office Query Form now continue to show in red text after they’re selected (the red text previously only showed when the record was unselected). Finally, changes to alerts are now tracked in the Change Log detail. (RNI 170323-000353)

The “License Type Description” field is now available for Member and Education exports. (RNI 170810-000125)

The “...” Quick Lookup button was previously missing from certain columns on the Member Master Change Log and Office Master Change Log. This has been fixed so that the Quick Lookup button is available as intended. (RNI 170222-000383)

When adding a new office and advancing to the Association table, the system would tab through each field without opening the Association table so the user can modify the default values. This has been fixed so that the Association table opens as intended in this scenario. (RNI 170104-000184)

When attempting to email a receipt or invoice from your default Outlook Email Address, the system was still pulling the default Association Email Address instead and the email was failing to send in some instances. This issue has been corrected so that the default Outlook Email Address is pulled as intended. (RNI 170222-000141)

When selecting any filter on the Member Association Maintenance form, the filter appeared in the upper-left corner of the form instead of beneath the selected column heading. This has been fixed so that the filter displays directly beneath the field that is being filtered. (RNI 170428-000089)

From the Office Query Form, repeatedly using the Locate feature to search on Office Email criteria would trigger a Magic xpa Runtime Engine error. This has been fixed so that the Locate feature no longer triggers the error. (RNI 170505-000113)

## Accounting

On the A/R Query Form, selecting “A” (“All”) under Display Option would lock up the form and prevent the user from exiting. This issue has been resolved so that the “A” option allows users to scroll through all A/R records, work on the form, or exit. (RNI 170727-000223)

The Sales Invoice Form has been redesigned to show Billing, Shipping, and Comments directly on the screen without using tabs. The font size was also increased and a duplicate confirmation for Print Receipt was removed. (RNI 170905-000066)

The Credit Card Expiration Merge Form was previously formatting the date incorrectly, causing a 4/18 expiration date (for April 2018) to incorrectly show as 4/18/2017 when exported to Excel. This issue has been corrected so that expiration dates are properly formatted using the final day of the specified month. For example, 4/30/18 would be exported for an April 2018 expiration date. (RNI 170612-000203)

The “Office Recurring Charges” menu option was previously opening the “Office Recurring Charges by Item” form, and the “Office Recurring Charges by Item” menu option was opening the “Office Recurring Charges” form. This has been corrected so that each menu option opens the correct form. In addition, the Office Recurring Charges form has been updated with a radio button allowing you to view only offices with charges, similar to the Member Recurring Charges form. (RNI 170802-000220)

The Write Off Unpaid Invoices form was not generating the PDF report as intended for the “Report Only” and “Write Off and Report” options. This issue has been fixed so that the PDF report is generated properly. (RNI 170801-000142)

The “ACH Payment Processing” option has been removed from the Accounting/Bank Processing menu in order to leverage the new payment workflow. (RNI 171011-000049)

On the Receipt History Form, the “IMS Receipt Detail” button has been renamed to “Payment Detail” and the “Payment Reference” field has been updated to show the correct label for all merchant type descriptions. Now that IMS and AMS credit card transactions are stored in one log within Cloud AMS, you can use the Payment Detail feature to quickly verify whether any given receipt was paid on IMS or within Cloud AMS. (RNI 170605-000270)

For the Receipts and Print Invoice features, the Email Subject now includes Association name after the Invoice #. (RNI 170905-000129)

## Education

When opening the Class Attendance Form to modify attendance, the Attendance table was popping out in a separate window which had to be minimized in order to proceed. This issue has been corrected so that the table displays within the Class Attendance Form without popping out into a separate window. (RNI 170607-000045)

