

Rapattoni *Magic-Cloud* AMS Maintenance Report

2.2.05

This report is designed to inform Cloud AMS key contacts of software maintenance items. Please note that this report may not be a complete list and that items affecting only one Cloud AMS customer may not be included in this report.

The following items have been implemented in version 2.2.05.

Accounting

Previously, if a user made contribution payments through Internet Member Services (IMS) and the payment failed, the “C” (Check) status process to reverse the payment receipt/invoices was not working properly, preventing users from paying or writing off the invoices until the “C” status was cleared manually. This has been resolved and the “C” status process is now working properly, allowing users to pay or write off invoices as intended. (RNI 190124-000124)

In some instances, the text file for the Group Detail Report would be formatted incorrectly after being downloaded from the REALTOR® E-commerce Network, preventing users from importing transactions into the *Magic-Cloud* AMS database. The Group Detail Report is now formatted properly and transactions can be imported into the database as intended. (RNI 190318-000088)

Conventions

Previously, the “Photo” button on the main Speaker Information Form was not working properly. This issue has been resolved by removing the button from the main Speaker Information Form and adding photo controls to the “Photo” button on the detailed Speaker Information Form, accessible via the “Speaker Info” button. (RNI 190429-000156)

Membership

In some instances, users attempting to send member and office record changes to CDB would receive a “getting reply from CDB” message but no changes were being processed due to the XML response from NAR exceeding 32,000 characters. This has been resolved and users are now able to process member and office changes with CDB properly. (RNI 190213-000107)

The Member/Office Quick Searches have been optimized to return faster results when searching by NRDS ID by limiting the number of search results that display to 500, greatly reducing search time when a large number of records are found. If the Member/Office Quick Searches return more than 500 results, a plus-sign displays to indicate additional records instead of loading all results that match the search criteria. (RNI 190408-000067 & 190415-000066)

Due to an incorrect formatting tag in the XML response from NAR, some users attempting to send member record changes to CDB would receive an error message stating that the record already exists instead of processing the requested changes. This has been resolved and users are now able to process member changes with CDB properly. (RNI 190416-000022)

For customers who host their own Cloud AMS systems, please call Rapattoni at 866-730-7115 to schedule your upgrade and begin enjoying the many benefits of Rapattoni *Magic-Cloud* AMS 2.2.05.

Rapattoni *Magic*
Cloud AMS