

# Rapattoni Magic Maintenance Report

## v10.1.08

Rapattoni Magic 10.1.08 is here! This exciting new version gives your association access to several enhancements to CDB, Transmittals, Email, Merge and Internet Member Services, as well as a number of maintenance updates. Please note that this report may not be a complete list and that items affecting only one Magic customer may not be included.

### AMS Changes

#### Committee Roster

An 'Include REALTOR Trademark' option has been added to the Committee Roster which allows the user to include or exclude the REALTOR ® trademark symbol on the selected roster. (RNI 131204-000048)

#### Credit Card Expiration Merge

The merge program has been updated to check the combination of member number and credit card number. If two members share the same credit card number, both members will now be output in the merge. (RNI 130814-000309)

#### Education Merge

Previously, the 'Confirmation Letter Rerun' option did not include the correct data due to a 'From Date' selection error. This issue has been corrected. (RNI 130909-000152)

#### Member History Update

As a reminder for users to check for incomplete payments prior to running the Member History Update, a warning message has been added to this form. The form now includes the following message: 'WARNING: Before running this update verify that all "incomplete" credit card transactions have been resolved by checking both the Credit Card Transaction Report and the IMS Credit Card Report.

#### Merge Import into MS Contacts

An exciting new feature has been added to the merge 'Import into MS Contacts' option accessed from the Additional Merge Options Form. The user can now select any pre-existing MS Outlook contact folder or easily create a new folder destination on-the-fly for the Magic merge data. Previously, the 'Import into MS Contacts' feature was hard-coded to only create and update a folder with the "Magic Contacts" name. The user can now also select a media-specific merge file to import and remove any records from the merge file prior to importing into MS Contacts.

#### Rebuild Member Full Name Utility

A new check box has been added to exclude designations when rebuilding the member full name. Also, the resulting report has been corrected to only output records where the member full name will be changing.

## Central Database (CDB)

### CDB Add Member

Previously, the change history log recorded 'Adds' under member number zero (0). This issue has been fixed and the change history log now records the Add under the newly created member number.

### CDB Read/Write

If a pre-existing internet information record did not exist for a member or office, the Email Address was not being added through the CDB. This issue has been corrected.

When a member First Name or Last Name was updated by CDB, the Member Full Name was not being updated. The program now respects the NAR CDB Full Name setting and will rebuild the Full Name when the setting is set to the 'True' option.

Previously, the zip code table was updated with a different city name if the CDB update contained a different city name linked to a specific zip code. This issue is now resolved and existing Magic zip code table city names will not be overwritten by the CDB.

Requests to CDB were failing if a member's first name or last name contained an 'n' with a tilde (ñ). This issue has been addressed and member records with names containing a (ñ) now successfully communicate to CDB.

### CDB Secondaries

Previously, POEs were not able to send Secondary records if the member record contained a primary association record for which the board was not POE. This issue has been addressed and Secondary records will now be sent to the CDB in this scenario.

### CDB Get/Compare

A new option has been added to the CDB Setup to stop the Office Contact Manager from being updated. The Office Contact Manager will be updated on an 'Add' but will not be altered during a 'Modify' when the corresponding Magic NAR CDB setting is set to the 'True' option.

The program has been changed to only update the Designated Realtor when the 'NAR CDB Designated Realtor' flag is set to True. When the 'NAR CDB Designated Realtor' flag is set to False and 'Designated Realtor' in XML is set to Yes, then the bill type and member type will be updated with the NAR values.

The Office Compare button in the CDB Query Form was previously failing. The program has been updated and the Office Compare button now works as intended.

## IMS Changes

## **IMS**

Performance has been optimized for the following IMS programs: View Account, Class Registration, A/R Activity, Payment Info, Web Credit Card Authorization, Display Receipt, Direct Calls to the Menu, Processing NRDS Transactions and Email functions.

### **IMS Personal Information**

Some links such as “Select Contact Phone,” “Field of Business” and “Listmaker” accessed from the IMS Personal Information page did not display properly when using a non-Internet Explorer® browser. This issue has been corrected and these IMS Personal Information links are now cross-browser compatible.

### **IMS Class/Event Registration**

If a class or event is set up with different rates and/or charge codes in the “Before and After Deadline” section of the rate table and the class has a 00/00/00 deadline date, the program has been updated to use the “Before Deadline” rate and charge code. (RNI 120203-000074)

## **Transmittals**

### **Secure FTP**

A new check box option to send data via ‘Secure FTP’ (SSH File Transfer Protocol) has been added to the Transmittal Client Information form. (v10.1.07C)

### **Create & Send MLS Transmittal**

The export process has been modified to replace line feed and tab characters in the transmittal data with a blank to correct the data prior to being updated on the MLS. (v10.1.07B)

In some cases when the MLS ID was larger than 11 characters on the MLS, the member’s office was not being updated correctly in Magic. This issue has been resolved. (RNI 130812-000383) (v10.1.07D)

In some instances, the Transmission Result in the Transmittal log was updated with the incorrect value. This issue has been fixed. (v10.1.07D)

### **Retrieve & Process MLS Transmittal**

Previously, some transmittal data contained page breaks which caused the NRDS ID, MLS ID and Password field to update with a blank value, thus causing the agent to lose access to the MLS. The program has been updated and page break characters will no longer blank out data. (RNI 130510-000092) (v10.1.07B)

A new option has been added to the MLS Retrieve & Process program that will update the Secondary NAR email address and the Association email address. This feature can be turned from the Privileges tab on the Sender Information Form in the Retrieve Transmittals Setup form

Previously, MLS Retrieval field-level Change History was incorrectly recording changes under member number zero (0). This issue has been fixed and Change History now updates with the applicable member number.

The Change History Detail was not previously updated on an 'Add' type transmittal record. The detail is now being recorded on an 'Add'.

### **Scheduler**

In certain instances, the Scheduler would freeze and display a "Violation of PRIMARY KEY Constraint" error when more than one process was assigned the same sequence number. This issue has been corrected.

Previously, the Scheduler would display a lock error when handling a CDB XML response file greater than 32,000 characters. This issue primarily affected State associations and is now resolved. (v10.1.07B)

